

Ongoing Care & Maintenance

Arbre Engineered Timber Flooring will enhance the look and feel of your home from the minute it is installed.

To protect your investment and ensure you continue to get the most out of your Arbre Flooring its recommend you follow our care and maintenance guide.

Entrance Matting

Place mats both inside and out at all external entry points of the home to reduce dirt and grit exposure to your flooring. These particles are often abrasive and can wear down the coating layer on flooring.

Shake mats out regularly to ensure they continue to capture dirt and grit.

Floor Covering

- High Traffic Areas

The use of carpet runners and/or rugs in high traffic areas such as hallways or kitchen can help prolong the life of your floor.

Do not use mats with rubber backing/lining as they can lead to staining.

Floor Protection Pads

Flooring protection pads (i.e. felt pads) should always be applied to furniture in direct contact with timber flooring. Furniture that is subject to regular movement (i.e. chairs or furniture on castors) should be lifted when moving to avoid possible scratching.

Shoes

Shoes with sharp points (i.e. high heels) should not be worn on timber flooring. To prolong the life of your timber floor its good practice to limit the amount of wearing shoes inside the home.

Spills

All spills should be whipped up immediately. Any spills left for excessive periods of time will likely stain the floor, making it difficult to remove.

Humidity

Ensure heating and cooling within your home maintain and standard relative humidity of between 30-50%. Excessive heating and cooling above normal conditions could lead to stress changes in the floors surface (i.e surface cracking or swelling)

Limit Direct UV Exposure

Long periods of direct UV sunlight or strong UV light can lead to oxidation (colour change) of timber flooring darkening and may also lead to instability of timber boards in more extreme cases. Ensuring your home has adequate window coverings once the timber flooring is installed can slow the aging effect of flooring.

Pets

Maintain pet's claws (trimming) to avoid excess scratching of timber floor surfaceing)

Cleaning

DO NOT USE: Harsh chemicals like detergents, bleaches, abrasive/oil soaps as these may damage the coating of the flooring.

1. Remove dust, dirt and grit particles by sweeping with a light bristle brush or a vacuum cleaner with a head designed for use on hardwood floors
2. For best results we recommend the use of Bona Wood Floor Cleaner. Use a slightly dampened cloth (microfiber mop recommended) to clean floor surfaces as required and follow the recommendations of the manufacturer.